

T.N.C. Gardeners reward club – Terms and conditions

Please remember to always bring your card with you when shopping with us, as points can only be credited at the time of purchase. Your card is not transferable and is for your exclusive use only.

The registered card will operate on the basis that you will be allocated points electronically when purchases are made at the till and your card is scanned and you can redeem these points against purchases made in the future. Please note the following terms:

- 1) When returning goods for a refund, points accrued from the purchase will then be deducted in conjunction with the value of the goods brought back.
- 2) Please ensure you bring your receipt along with your reward card to obtain a refund, we require both items to complete the transaction.
- 3) Unfortunately, we are unable to add points to the reward card other than at the time of purchase.
- 4) Points not available against the purchase of gift vouchers or gas.
- 5) The card is non transferrable and is for your exclusive use only.
- 6) Taverham Nursery Centre will give you 2.5% of your total spend back in points to spend within the store.
- 7) Points cannot be accrued or redeemed in any of the outlets on site or in the restaurant.
- 8) Points can only be added for up to two weeks after the transaction date.

As keen gardeners, we will offer reward card customers promotional information, special events and information on an ongoing basis. Please check our website www.taverhamnursery.co.uk from time to time where you will find publicity information with regards to events and promotions for reward card holders. Occasionally we will offer bonus points/incentives for reward card holders – watch in store, press, or our website for details.